

Peak Season Success

Tactics and Ideas

Know Your Numbers

Run Reports for your Entire Team and Firm

Create Heat Maps Identify and Understand the Different Peaks

Analyze Your Data

Total Revenue Per Month Number of Accounts Per Month Out of Office Time Spent on These Accounts Complexity of Accounts - Speed and Decisiveness

Planning in Advance

Open Resources Available - Team and Firm PTO, Holidays, Time Spent Out of the Office Pre-Peak Season Meetings with Underwriters and Markets